Exhibit N



Medical Board of California BOARD OF PODIATRIC MEDICINE 2005 Evergreen Street, Suite 1300 Sacramento, CA 95815-3831 P (916) 263-2647 F (916) 263-2651 www.bpm.ca.gov

ANT ALL'STATERNER SHAVED AGEND • COMPANY SAVADO DAVID



KAREN L. WRUBEL, D.P.M., *President* KRISTINA M. DIXON, M.B.A. NEIL B. MANSDORF, D.P.M., Vice President ALEIDA GERENA-RIOS, M.B.A. RAYMOND K. CHENG, A.I.A. JAMES J. LONGOBARDI, D.P.M.

ENFORCEMENT COMMITTEE

a. Overview.....N

Status of Probation Program: Last November, Dennis Rodriguez, one of our Southern California Probation Monitors, informed staff that he could not continue working with our program. However, because of the hiring freeze, he has agreed to continue monitoring his assigned probationers until the hiring freeze has lifted. Christina Holley, Probation Analyst, is working very closely with all four monitors. She is a great asset and will also assist with the revision of BPM enforcement forms and manuals.

In January, prior to the date of this report, two probationers successfully completed probation. By the end of the first quarter of this year (March 30, 2011) staff anticipates four more probation completions.

Revisions to Enforcement Manual: Staff has been working on revisions to BPM's Enforcement Manual, which includes the citation and fine and probation programs. This manual contains all standard operating procedures and forms for consultants, staff, and investigators working with cases in MBC's complaint unit, field offices, and the board office. The updates must be in place prior to June 2011, so they can be used for the Enforcement and Probation training/meetings. Once the revisions are in place, they will be posted to DCA's intranet Knowledge Management Center.

Expert Reviewer Training: The next Expert Reviewer Training session will be held on Saturday, February 26, 2011, in Sacramento. So far 14 expert reviewers are confirmed and another 7 are still trying to clear their schedules. Dr. Mansdorf will be making some opening comments and Dr. LaRose will be conducting the case review session. Staff has been working with the same panel of subject matter experts that assisted with the June 2010 training. The training will include additional items hat weren't included in the past training, so an update will be provided to all experts following the training.

Consultant Training:

The annual enforcement meeting/training will be held on either June 9 or 10, 2011 in conjunction with the CPMA's Western Foot and Ankle Conference in Anaheim. Staff will focus on training newly appointed consultants in all aspects of complaint review, assisting with field interviews, probation monitoring, and practice monitoring cases. All BPM medical consultants are expected to attend since it allows them to review existing and new procedures. If you are interested in attending this meeting, please let staff know.

Page/2 Enforcement Committee Report

Proposed Revisions to Manual of Disciplinary Guidelines:

The Medical Board of California (MBC) had an interested parties meeting on January 6, 2011 and proposed some modified text to its Manual of Disciplinary Guidelines (11th Edition). The comment period runs through January 25 and MBC staff is anticpating getting final approval to move forward at MBC's January 28, 2011 meeting. A status update will be available at the February 11 meeting.

- b. Data Reports......O Complaint and Disciplinary Data Report, Continuing Competence Report, BPM and MBC Matrix Reports, the Monthly Enforcement Report to DCA, Quarter 2 Performance Measures, and the Probation Report are exhibited in Tab O.
- c. Implementation of new policy on medical consultants......P Tab P is exhibited for review and implementation.
- d. Vertical Enforcement.....Q Tab Q contains a response from Carlos Ramirez, Senior Assistant Attorney General, regarding physician discipline under the Vertical Prosecution Program. Mr. Ramirez's suggestions on expert reviewer training will be incorporated into the BPM February 26, 2011 expert reviewer training.

Submitted by:

Michelle Mason Enforcement Coordinator January 27, 2011

Exhibit O

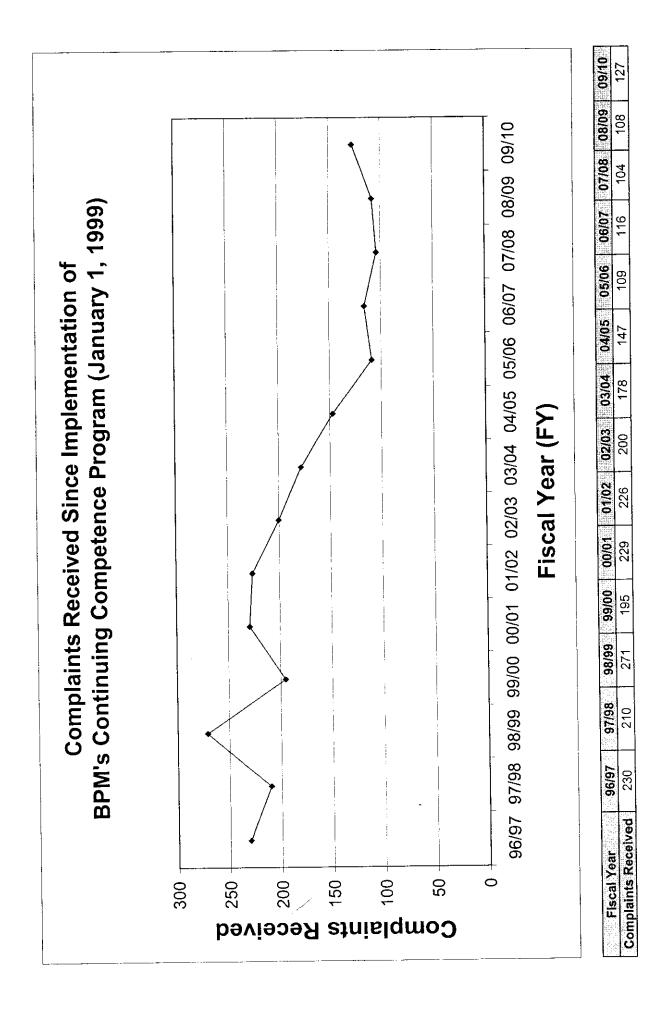
COMPLAIL & DISCIPLINARY DATA FY 10/11 July 1, 2010 - January 3, 2011

Fiscal Year	02/03	03/04	04/05	05/06	06/07.	07/08	08/03	09/10	10/11
Numbers of Licensees*: Complaints Received**: Open Cases:56 Discipline Cases Pending at Attorney General:12	1834 200	1868 178	2016 147	2004 109	2000 116	2014 104	2022 108	2039 127	2041 40
Licensees on Probation: 29 Citations and Fines Cease/desist Letters***	ы С	44	- 6	4 เว	ر م	04	4 v	4 0	0
Referred to Attorney General Referred to District Attorney	40	40	0 4	60	13	တင	2	တဝ	80
Accusations/Petitions to Revoke Probation/SOI Penalty Relief Petitions Filed Hearings****	o - o	£ 0 0	0-4	×07	<u>6</u> -0	α <i>−</i> Ω	4-0	191700	0 + 0
Prop. Dec. Non-adopted Prop. Dec. Adopted Stipulations Adopted	ဝဖတ	α0 Ω	000	с с Q	000	0 ~ v	000	000	0
Probations Suspensions Revocations Surrenders During Prosecution Public Letter of Reprimand Other	<u>4</u> 400	000000	400	400000	0-0000	000700	000070	600	-00-00
Criminal arrests/ convictions Temporary Restraining Orders/ Interim Suspensions/PC-23 Orders Automatic Suspensions/PC-23 Orders	0/0	2/1 2	0/0	0/0	1/0	0/0	0/1	0/0	0/0

includes multiple complaints against individual licensees
includes letters following educational interviews
includes reinstatements, penalty relief petitions, and any other cases heard by an Administrative Law Judge (ALJ)

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MEDICAL BOARD OF CALIFC

FD7Å 6301

REPORT : AGENCY :

NUMBER & STATUS OF OPEN CASES AS OF 12/31/2010

4

PAGE: 1 DATE: 01/03/11 TIME: 12:06:55

FOR: 1B BOARD OF PODIATRIC MEDICINE

INITIAL COMPLAINT REVIEWED BY CONSUMER ASSISTANT TECHICIAN / CONSUMER SERVICES REPRESENTATIVE / ANALYST. CONSULTANT REVIEW DURING EVALUATION OF COMPLAINT.

CASES AWAITING FILING OF ACCUSATION BY ATTORNEY GENERAL'S OFFICE.

CASES AFTER FILING OF AN ACCUSATION BY ATTORNEY GENERAL'S OFFICE.

~m510,17,4,8,660 ~y20,10,3250,7,2 ~y30,10,3250,7,2 ~y50,10,3250,7,2 ~y50,10,3250,7,2 ~y60,10,3250,7,2 ~y80,10,3250,7,2 ~y90,10,3250,7,2 ~y90,10,3250,7,2 `+1XCP14iso-L =UDK=[>] ^c0 .--

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REPORT: FD72 AGENCY: 6301

MEDICAL BOARD OF CALIFO

PAGE: 1 DATE: 01/03/11 TIME: 12:06:55

FOR: 1B BOARD OF PODIATRIC MEDICINE

AVERAGE NUMBER OF DAYS FOR OPEN CASES AS OF 12/31/2010

ATTORNEY GENERAL PRE (3) POST (4)	325
ATTORNE PRE (3) 	35
INVEST- IGATION	237
EXEC OFFICER	0
CONSULT (2)	20
CAT/CSR CSA (1)	53
	BOARD OF PODIATRIC MEDI

*** AVERAGE AGING CASES CALCULATED USING OPEN CASES ONLY ***

(1) INITIAL COMPLAINT REVIEWED BY CONSUMER ASSISTANT TECHICIAN / CONSUMER SERVICES REPRESENTATIVE / ANALYST.

(2) CONSULTANT REVIEW DURING EVALUATION OF COMPLAINT.

(3) CASES AWAITING FILING OF ACCUSATION BY ATTORNEY GENERAL'S OFFICE.

(4) CASES AFTER FILING OF AN ACCUSATION BY ATTORNEY GENERAL'S OFFICE.

REPORT: FD726. AGENCY: 6301

MEDICAL BOARD OF CALIFOR.

NUMBER & STATUS OF OPEN CASES AS OF 12/31/2010

PAGE: 1 DATE: 01/03/11 TIME: 12:05:50

FOR: IDENTIFIERS OF PHYSICIANS AND SURGEONS

TOTAL	938	253		1149	190	323	2853
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67						ч	1
E A R 3 (1093- 1456)						ŝ	ŝ
Y 2 (729- 1092)				16	S	11	32
(1	Ч			234	13	64	312
	ŝ			146	18	51	220
T H S	25			204	22	57	308
МОМ 4-6 (91-180)	124	13		241	40	58	476
(06-0)	783	240		308	92	72	1495
DAYS:	CAT/ CSR/ CSA	CONSULTANT	EXEC OFFICER	INVESTIGATION	AG - PRE	AG - POST	** REPORT TOTALS:

INITIAL COMPLAINT REVIEWED BY CONSUMER ASSISTANT TECHICIAN / CONSUMER SERVICES REPRESENTATIVE / ANALYST.

CONSULTANT REVIEW DURING EVALUATION OF COMPLAINT.

CASES AMAITING FILING OF ACCUSATION BY ATTORNEY GENERAL'S OFFICE.

CASES AFTER FILING OF AN ACCUSATION BY ATTORNEY GENERAL'S OFFICE.

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REPORT: FD7200--AGENCY: 6301

MEDICAL BOARD OF CALIFOR

PAGE: 1 DATE: 01/03/11 TIME: 12:05:50

FOR: IDENTIFIERS OF PHYSICIANS AND SURGEONS

AVERAGE NUMBER OF DAYS FOR OPEN CASES AS OF 12/31/2010

GENERAL POST (4)	331
ATTORNEY GENERAL PRE (3) POST (4)	160
INVEST- IGATION 	233
EXEC OFFICER	0
CONSULT (2)	31
CAT/CSR CSA (1) 	57
	HYSICIANS & SURGEONS
	SYHA

*** AVERAGE AGING CASES CALCULATED USING OPEN CASES ONLY ***

(1) INITIAL COMPLAINT REVIEWED BY CONSUMER ASSISTANT TECHICIAN / CONSUMER SERVICES REPRESENTATIVE / ANALYST.

(2) CONSULTANT REVIEW DURING EVALUATION OF COMPLAINT.

(3) CASES AWAITING FILING OF ACCUSATION BY ATTORNEY GENERAL'S OFFICE.

(4) CASES AFTER FILING OF AN ACCUSATION BY ATTORNEY GENERAL'S OFFICE.

Home Logout Help



CONSUMER PROTECTION

Monthly Enforcement Report to DCA

Month: December

Year: 2010

Program: California Board of Podiatric Medicine

Date Submitted: 01-14-2011

Complaint Intake

Complaints Received by the Program. Measured from date received to assignment for investigation or closure without action.

Complaints

Received: 9

Closed without Assignment for Investigation: 0

Assigned for Investigation: 10

Average Days to Close or Assigned for Investigation: 6

Pending:0

Convictions/Arrest Reports

Received: 0

Closed: 0

Average Days to Close: 0

Pending: 0

Investigation

Complaints investigated by the program whether by desk investigation or by field investigation. Measured by date the complaint is closed or referred for enforcement action. If a complaint is

never referred for Field Investigation, it will be counted as "Closed" under Desk Investigation. If a complaint is referred for Field Investigation, it will be counted as "Closed" under Non–Sworn or Sworn.

Desk Investigation

Initial Assignment for Desk Investigation: 10

Closed: 6

Average Days to Close: 72

Pending: 20

Field Investigation (Non-Sworn)

Assignment for Non-Sworn Field Investigation: 0

Closed: 0

Average Days to Close: 0

Pending: 0

Field Investigation (Sworn)

Assignment for Sworn Field Investigation: 3

Closed: 2

Average Days to Close: 91

Pending: 25

All Investigation

Closed: 8

Average Days to Close: 76

Pending: 45

Enforcement Actions

AG Cases

AG Cases Initiated: 1

AG Cases Pending: 12

SOIs/Accusations

SOIs Filed: 0

SOIs Withdrawn: 0

SOIs Dismissed: 0

SOIs Declined: 0

Average Days to Complete SOIs: 0

Accusations Filed: 0

Accusations Withdrawn: 0

Accusations Dismissed: 0

Accusations Declined: 0

Average Days to Complete Accusations: 0

Decisions/Stipulations

Proposed/Default Decisions: 1

Stipulations: 0

Disciplinary Orders

Final Orders (Proposed Decisions Adopted, Default Decisions, Stipulations): 1

Average Days to Complete: 555

Interim Suspension Orders: 0

Citations

Final Citations: 0

Average Days to Complete: 0

Comments:

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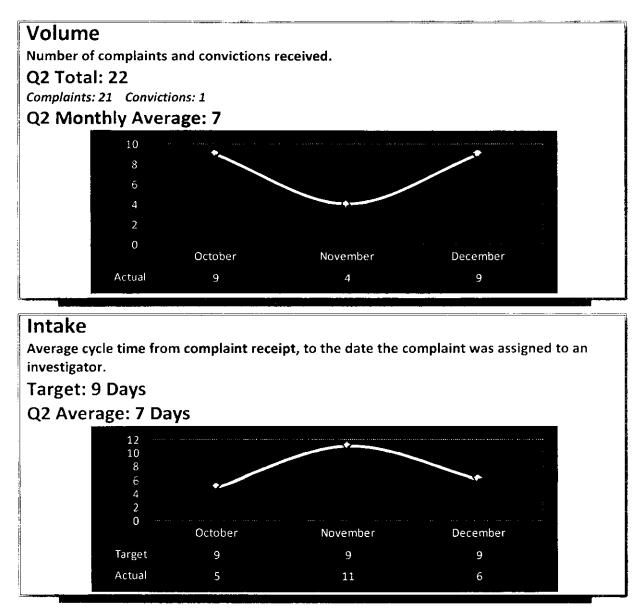
Department of Consumer Affairs Board of Podiatric Medicine

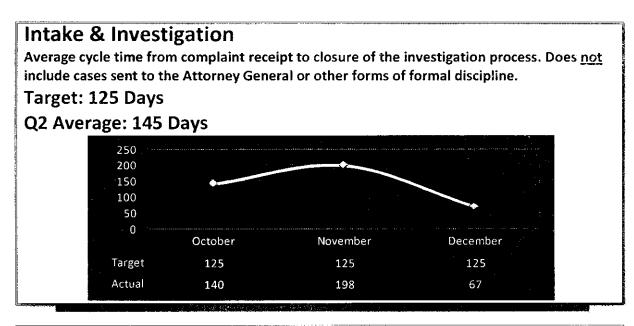
Performance Measures

Q2 Report (October - December 2010)

To ensure stakeholders can review the Board's progress toward meeting its enforcement goals and targets, we have developed a transparent system of performance measurement. These measures will be posted publicly on a quarterly basis.

In future reports, the Department will request additional measures, such as consumer satisfaction. These additional measures are being collected internally at this time and will be released once sufficient data is available.



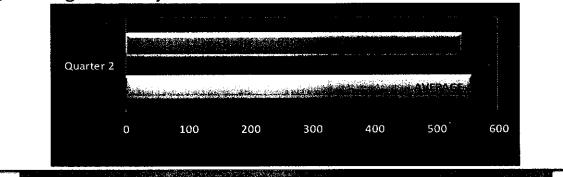


Formal Discipline

Average number of days to complete the entire enforcement process for cases resulting in formal discipline. (Includes intake and investigation by the Board, and prosecution by the AG)

Target: 540 Days

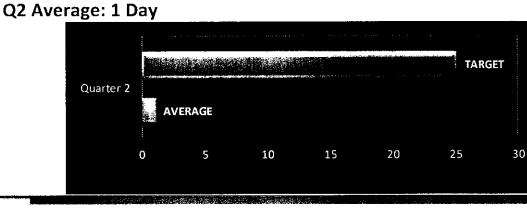
Q2 Average: 555 Days



Probation Intake

Average number of days from monitor assignment, to the date the monitor makes first contact with the probationer.

Target: 25 Days



Probation Violation Response

Average number of days from the date a violation of probation is reported, to the date the assigned monitor initiates appropriate action.

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Target: 14 Days

Q2 Average: N/A

The Board did not handle any probation violations this quarter.

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Board of Podu. .ic Medicine's Probation Surveillance Program January 26, 2011

Completion 11/05/09+ 03/21/12 05/26/12 03/05/13 02/05/11 05/08/11 11/19/13 02/11/11 03/03/11 07/06/11 01/29/11 11/01/11 08/04/11 07/09/12 11/19/13 03/09/14 05/08/14 Date Active Status Wagreich Wagreich Labovitz Walburg Practice Monitor Alavy Buckenberger Consultant Greenwald Greenwald Greenwald As needed Giacopelli Wagreich Giacopelli Walburg Wagreich Walburg Wagreich Labovitz Walburg Medical Labovitz Shuken Probation Rodriguez Rodriguez Rodriguez Rodriguez Seamons Seamons Seamons Seamons Seamons Seamons Seamons Officer Emilio Emilio Emilio Emilio Emilio Emilio Splettstoesser, James Gilman, Rose Diane Kobayashi, Wesley Subject's Name Hernandez, Virgil Servatjoo, Parviz Tabassian, Mitra Perales, Theresa Graves, Richard Nazarian, Serjik Lawrence, Eric Lai, Chun-Sun Schultz, Alan Rash, Wayne Ky, Nguyen Allen, Kirk Chen, Eric Lee, Jake Complaint No. 1B-2000-111711 lB-2004-158243 1B-2003-144948 IB-2004-160535 IB-2002-139109 1B-2001-125040 1B-2004-162454 [B-2008-189509 IB-2005-163869 [B-2004-162844 1B-2007-181509 IB-2007-186067 1B-1999-102247 IB-2009-199504 [B-2006-172684 IB-2009-199504 IB-2006-178311 Active Status:

Complain. No.	Subject's Name	Probation Officer	Consultant	Practice Monitor	Status	Cpletion Date
16-2005-169051	Nguyen, Tan	Seamons	Bois	Bois	Active	08/17/14
1B-2004-162196	Carrasco, Pete	Emilio	Wagreich	PEP	Active	07/02/15
1B-2004-1588802	Moy, Richard	Rodriguez	Labovitz	Taubman	Active	10/01/15
1B-2005-167595	Truong, Vinncente	Seamons	Greenwald	Greenwald	Active	07/28/18
					Subtotal	21
Tolled Status:	(Out of State)					
1B-1990-3602	Marek, Neal	Seamons			Tolled	
1B-2000-105396	Salz, Joseph	Seamons			Tolled	
1B-2006-179270	O'Meara, Sean	Seamons			Tolled	
					Subtotal	3
Tolled Status:	(In State)					
1B-1990-5979	Metz, Douglas	Seamons			Pended	
1B-1996-64516	Levy, Sherwin	Seamons			Pended	
1B-1995-52592	Weber, Bennie	Seamons			Pended	
1B-1998-090267	Jarvis, Brian	Seamons			Pended	
1B-2002-133194	Fowler, Morris	Seamons			Pended	
					Subtotal	S

TOTAL PROBATION MONITORING CASES: 29

COMPLIANCE CASES	COMPLIANCE CASES. JON-PROBATIONARY
1B-2005-165008 Brim, Mark Avery	Pending
Conditions:	Due Dates:
1) 65 hours of CME for three calendar years	July 13, 2009 – deadline to submit for approval OK
2) Enroll in a Medical Recordkeeping Course	July 13, 2009 – deadline to enroll OK
3) Pay \$15,000 for cost recovery	May 14, 2012 – deadline to pay cost recovery in full
Issue Public Reprimand	May 14, 2012 - if successfully completed all terms and conditions

Exhibit P





Board of Podiatric Medicine ENFORCEMENT PROGRAM

EVALUATION OF CONSULTANT PERFORMANCE

CONSULTANT:		REVIEW CONDUCTED BY:
Subject Name:		Name:
Type of Case (violation):		Deputy Attorney General 🗆 MBC Investigator 🛛
BPM Case Number:		BPM Probation Monitor D BPM Expert Reviewer D
Provide a brief evaluation of the Consultant in eac Testimony, may or may not apply to this case. Any following ratings:	th of the foll y rating of 1	owing areas that apply to this case. Hearing Preparation and or 2 must be explained in the "Comments" Column. Use the
(4) Excellent (3)) Acceptab	ble (2) Poor (1) Unacceptable
TASK	RATING	COMMENTS
Written Report: (Factors to consider: clarity; completeness; technical terms defined; factual accuracy; objectivity; professional "tone" and style; Possible departures from standard of care were clearly identified, and report specifies how/why they were departures.)		
nowledge of Case: (Factors to consider: demonstrated reasonable familiarity with case during pre-hearing interviews with DAG or investigator; did not make errors regarding facts or circumstances.)		
Preparation For Hearing: (Factors to consider: was reasonably available to meet or confer with DAG and/or investigator; kept appointments or gave reasonable notice if unavailable; returned phone calls within reasonable time; cooperative; amendable to suggestions on procedure.)		
Testimony at Hearing: (Factors to consider: responsive to questions; replies were clear, concise, on point; professional demeanor; demonstrated expertise consistent with credentials; cooperative.)		
Other: (If other factors not addressed above contributed to your overall evaluation, please summarize. Use reverse side if necessary.)		
Overall Rating		

NOTICE - CONFIDENTIAL: This evaluation is intended only for the use of the Office of the Attorney General, the Medical Board of California or the Board of Podiatric Medicine. It contains information from the State of California, Office of the Attorney General, the Medical Board of California or the Board of Podiatric Medicine, which is privileged, confidential and exempt from disclosure under applicable law. If the reader of this evaluation is not the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this evaluation is strictly hibited.

Instructions for Completing this Form

The intention of this form is for BPM Expert Reviewers, Probation Monitors, MBC Investigators, and the AG's office to rate the Consultant's knowledge of this case and overall performance of his/her review. If you believe the Consultant's overall performance was poor or unacceptable, and

in need of additional training or should be removed from the approved list, fax the completed Evaluation of Consultant Performance to the Board Podiatric Medicine's Enforcement Coordinator at (916) 263-2651.

COMMENTS [Identify corresponding question number]	
Evaluator's Signature	Date

Mail the completed original form to:

Board of Podiatric Medicine Enforcement Program 2005 Evergreen Street, Suite 1300 Sacramento, CA 95815

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Medical Board of California BOARD OF PODIATRIC MEDICINE 2005 Evergreen Street, Suite 1300 Sacramento, CA 95815-3831 P (916) 263-2647 F (916) 263-2651 www.bpm.ca.gov



ANNUAL AGREEMENT

PROVIDING PODIATRIC MEDICAL CONSULTANT SERVICES TO THE BOARD OF PODIATRIC MEDICINE

I agree to provide podiatric medical consulting services to the Board of Podiatric Medicine pursuant to the general direction and supervision of the executive officer and/or his designee(s), e.g., the board's enforcement coordinator. I will assist in investigating and evaluating the complaints of professional misconduct against licensees, interpreting the medical significance of information and evidence. Specific tasks will include:

- Review complaints on Doctors of Podiatric Medicine (DPM) to evaluate the need for additional information or referral for formal investigation.
- Review medical records and other documents obtained by the board's consumer services analyst (CSA) to evaluate the medical care provided the patient.
- Assist investigators and Deputy Attorneys General in evaluating completed investigations to ensure quality and completeness.
- Assist the CSA in answering complaints from consumers, peer organizations and other sources regarding medically related matters.
- Personally obtain information and evidence that requires the immediate knowledge of podiatric medicine to secure.
- Assist in monitoring probationers as requested.
- Conduct educational/physician interviews with licensees as necessary.
- Assist in the training of expert reviewers and witnesses.
- Serve as a witness at hearing, as necessary.
- Other duties as requested.

The executive officer and/or his designee(s) will assign cases.

Payment for services rendered shall be at the rate of \$75.00 per hour to be paid in arrears following submission of a Statement of Services subject to the approval of the Executive Officer (see attached). Expenses (postage, telephone, etc.) shall be reimbursed. Travel expenses shall be reimbursed at the rates established for non-represented state employees.

Either party may terminate this contract by the giving of thirty (30) days written notice of termination to the other party. In the event this contract is terminated, consultant agrees to return to the State any and all materials related to this contract, and consultant shall be paid for services rendered and expenses incurred up to the date of termination. Consultant also agrees to return to the State, immediately upon request of the Executive Officer and/or his designee(s), any and all materials related to this contract (files, correspondence, uncompleted or completed reports, notes, records, etc.) at any time during the term of the contract.

Consultant agrees to hold all confidential matters confidential.

Consultant agrees to abide by the board's conflict of interest policy (attached).

Consultant agrees to attend training, as necessary, and review the current and all updates of the BPM Enforcement Manual.

Date

Consultant's Printed Name

Consultant's Signature

Date

Executive Officer